



NRG TeleResources Inc.

Lisa Siragusa
President

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 PH: 888-753-7300
 Office in Canada & US

Key customers (industry)

Farm Credit Canada (Finance)
 City of Winnipeg (Municipal)
 Cargill (Food Systems)
 Ceridian (HR Management)
 University of MB (Education)
 WRHA (Health Care)

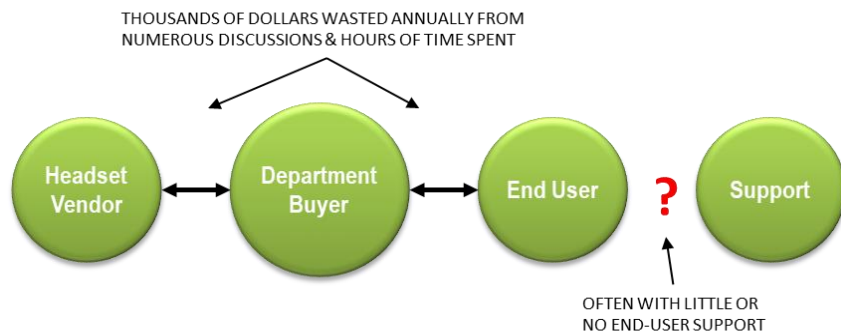
Business Number - 871903274

Duns Number - 256-853-375

NAICS (US) 423690 - Other Electronic Parts & Equipment Merchant Wholesalers

NAICS (Canada) 417320 - Electronic components, navigational & communications equipment & supplier merchant wholesaler

With NRG, you are partnering with a woman owned business that provides knowledge and caring in telecom endpoint management programs to enterprise corporations.



Capabilities

We are experts in telecom accessories for the business office and call center.

- ✓ Plantronics, Jabra, and VXI headsets – authorized for over 25 years.
- ✓ Polycom and Konftel audio conference units – authorized for over 15 years.
- ✓ Konexx voice recording solutions – authorized for over 15 years.
- ✓ Telecom training on telephones, voicemail, conferencing, and more.
- ✓ Sourcing and remanufacturing of telephone endpoints for over 15 years.

We make your end-user's problem our problem.





Differentiators – Leading the Rest

NRG is a WBE certified diversity supplier, providing telecom hardware program management for enterprise customers. We differentiate with:

- ✓ Multi-national client centric **enterprise programs**.
- ✓ **'Support 'til you Smile'** on post-sale set-up, troubleshooting, and warranty.
- ✓ **'As a service' pricing** for headsets and other devices.
- ✓ **On-site deployment** of headsets and telephones.
- ✓ **IT help desk integration** for support on headset related tickets.
- ✓ A client specific **on-line catalog** for easy purchasing.
- ✓ **EoL extension** programs.
- ✓ **Cost based** client pricing.
- ✓ Supportive of **EDI** and supply chain purchasing software **integration**.

We experience over 2,500 visits per month on our FAQ pages, a testament to NRG's commitment to be a leading support provider for headsets.

Past Performance – Results of Customer Dedication

Headset program management for three of Canada's four national telecoms.

Three time recipient of the MB Customer Contact Association **'Supplier of the Year'** as voted on by the members.

Recognized as one of MB's Top 50 Fastest Growing Companies.



Audio Conferencing



Wireless & Corded Headsets



Specialty Devices



Hosted PBX Training